



## FAQs

- Has the time come for you to return to work?
- Do you feel your child would enjoy and benefit from the experience of spending more time with other little people?
- Are you beginning to worry about leaving them?

**Now the difficult part - which nursery should you choose and how do you go about making the decision that's right for your family?**

At All My Friends Childcare, we know that this is *truly* one of the hardest times for you. We have had hundreds of babies and children through our doors since 2006 and we are aware that this is not only one of the hardest decisions for you to take, but also one of the most important. To help you start the thought process, we have compiled the following list of important questions for you to ask and provided you with answers from All My Friends Barnwood Nursery.

### **Are you Ofsted-registered and what is your rating?**

Following our last inspection in January 2025, we were rated a strong GOOD by Ofsted. You can access our report here <https://reports.ofsted.gov.uk/provider/16/EY336103>

### **Can you tell me about your staff team?**

We have a team of long-standing staff, most of whom have been with All My Friends Childcare for 10+ years. Before starting work here all our staff are fully reference-checked and DBS cleared. Every member of staff is qualified, on a qualification pathway or highly experienced in childcare. Our apprentices are always supported by qualified staff while working with the children. Our entire team receives regular training updates as part of our commitment to their continuing professional development.

### **What staff to child ratios do you work to?**

We comply with or exceed Ofsted regulations around the number of staff who work in the rooms. In the Snowdrops under twos baby area there is one member of staff to three children. Our Bluebells two-year-old area has one member of staff to four children (the statutory guidance is a ratio of 1:5 for this age group), and our Pre-school three- and four-year-old areas have 1 member of staff for up to 8 children. In addition, there is always a fully qualified duty manager on site.

### **Do you have staff who are qualified in first aid?**

All members of our staff team including our apprentices have been trained in Paediatric First Aid and renew their training at least every 3 years.

### **Do you have any experience of supporting children with additional medical needs?**

We do have in house specialist experience of caring for a variety of additional medical needs. Please ask if you would like further information regarding a particular additional need.

### **What is the minimum number of weekly sessions my child needs to attend?**

We have a minimum session requirement of two short days per week, or the equivalent to make it easier for the children to settle.



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Whether you want your child to come to nursery for a few mornings a week or full-time, we can offer something for everyone and try to be as flexible as possible once they have started.

### **Does All My Friends Barnwood Nursery offer government funded sessions?**

All My Friends Barnwood Nursery does offer government funded sessions.

Every three- and four-year-old child is entitled to a minimum of 15 hours of childcare and education a week, 38 weeks of the year, funded by the Government. Some two-year olds may also be eligible for 15 hours. Eligible working parents are able to increase the number of funded hours to 30 per week for children from 9 months old.

We can give you more information about this on an individual basis if you would like to speak to the Nursery Manager directly. Children are eligible to receive funding from the start of the term after their 9 month/second/third birthday.

### **What are your nursery opening hours?**

We are open all year round except Bank Holidays and the period between Christmas and New Year from 8am until 6pm.

### **How long will I wait for a space?**

We usually have very limited space available for an immediate start (but please ask if you have an urgent need and we will do what we can to help). If you decide you would like your child to join our register to start at some future time and have paid any required registration fee and deposit, we will hold that space for you. Your child will then be guaranteed a place with us until they leave for school.

### **How long will it take my child to settle in?**

Children's levels of confidence vary. Some children will come along for a visit and will be happy to stay on their own that same day! For other children it can take a little longer. When a child is due to start, we will arrange some settling in sessions with you and the first one you will be able to stay with them. The second one they can stay on their own. If it takes a little longer, then we'll work with you to give them as long as they need.

### **What is included in the fees?**

Our fees start from £35.00 per session. We provide all snacks and drinks, breakfast, lunch and tea in our session fee. Our standard fees also cover the cost of all nappies and wipes while your child is at nursery, as well as our year-round programme of activities over and above what is required by the EYFS.. If you have more than one child, we also offer a sibling discount on session prices.

### **How do I know what the children have been doing all day?**

We regularly post details of what the children have been getting up to on the nursery Facebook page. We also use an online platform called Blossom, which gives each parent a personal login to see photos



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and videos and read about the things their child has been doing while at nursery. Parents can also upload information to Blossom so that we can follow up any areas of interest from outside the nursery which your child may have. Your child will be assigned a key person once they start at nursery and that person will be your main point of contact.

### **What makes us different?**

Once your child starts to attend All My Friends you will become part of our community. We will always do everything we can to make your child's time with us as much fun as it can be and for them to be cared for as they would be at home. We will welcome them with a smile in the morning. We will comfort them when they fall over. Their day will be spent with their friends, exploring new challenges and participating in a wide variety of indoor and outdoor activities.

We spend a lot of our time outside. We provide some protective clothing for messy activities but do ask parents to send their children to nursery in comfortable, washable clothing, with a spare outfit in a bag to change into if necessary. Of course, the children have a choice to go outside or stay in, but most will choose to be outside where they get lots of fresh air, and the opportunity to run, climb and jump until they are out of breath! The children have the opportunity to grow plants, fruit and vegetables and spend a lot of time learning about nature and the environment. When our fruit and vegetables have grown, we even pick and eat them!

During the year we have many outings to the shops and park, a local cafe and to a residential care home to enjoy sharing activities with the residents, who have become firm friends and who love it when the children visit!

We are confident that your child will have an amazing time every day while they are with us. We do everything we can to stimulate and encourage them to be curious and inquisitive and we love watching them grow and develop new life skills. We are also here for you and will always make time to work in partnership with you and your family to support your child's development, education and care in the best way we can.

If you have any questions not answered here, please ask us! We're here to help.